



Be prepared.  
Create a storm checklist.

### **Before a Storm**

- ✓ Create a family emergency plan. Identify a safe meeting place and ensure everyone knows it. Prepare a 72-hour emergency kit. Make sure everyone knows where it's kept.
- ✓ Fill out the emergency contact details on this checklist and make extra copies.
- ✓ Fully charge all mobile phones.
- ✓ Plug your electronics into a surge protector.
- ✓ Don't touch electrical equipment that may have been exposed to water. Lower your fridge to 40oF/4oC and your freezer to 0oF/-18oC. Download our Outage App to your mobile phone.
- ✓ Sign up to receive Outage Alerts by text or email.
- ✓ Make sure we have your contact details in myAccount.

### **During a Storm**

- ✓ Report a power outage to 1-800-434-1235 – but use a mobile phone. Don't use a landline telephone. You can get an electromagnetic shock. Locate your emergency kit. Ensure your flashlights are working.
- ✓ Get access to our Outage Map. We update it every 10 minutes. Unplug all TVs, electronics, and appliances at home.
- ✓ Turn off all light switches except one – so you know when power is restored. Bring outdoor items such as patio furniture inside.
- ✓ Avoid opening the fridge and freezer to retain the cold.
- ✓ Stay inside and away from windows and doors.
- ✓ Check the local news for weather updates.

### **After a Storm**

- ✓ Replenish your emergency kit.
  - ✓ Inspect your property for any damage, and document it.
  - ✓ If you see a downed power line, stay at least 10 metres back and report it to 1-800-434-1235. Don't wade through a flooded basement to reach the electrical panel.
  - ✓ Check your electrical panel and contact a master electrician if damaged.
  - ✓ Turn on appliances and electronics one at a time to avoid a power surge.
  - ✓ Check in on neighbours and friends in your area.
  - ✓ Dispose of any spoiled food in your fridge and freezer.
  - ✓ Sign up for Outage Alerts and download the Outage App – if you haven't already.
  - ✓ Confirm your contact details in myAccount.
- 
- ✓ 72-hour Emergency Kit

- ✓ Windup or battery-powered flashlight
- ✓ Windup or battery-powered radio
- ✓ Portable external battery charger for smart devices Water (2 litres per person per day) Canned or dried food that won't spoil Manual can opener Batteries for your flashlight and radio Cash on hand Blankets Candles and matches Emergency contact list First aid kit Prescriptions and medical items

**Emergency Contact List Hydro One's province-wide, 24/7 emergency number: 1-800-434-1235**

Closest Hospital:

Emergency Contact:

Local Fire Services:

Map it. App it. Download now

[HydroOne.com/OutageMap](http://HydroOne.com/OutageMap)

Courtesy of HydroOne